

Getting information about the emergency situation and coronavirus

Important websites



[Government of the Republic](#)



EST, ENG, RUS

Updated official information about the emergency situation.



[Health Board](#)



EST, ENG, RUS

Official information about the outbreak of the coronavirus.



[Ministry of Foreign Affairs](#)



EST, ENG, RUS

Information about travelling and travel restrictions.

- [The Travel Wisely](#) helpline +372 5301 9999 is available 24/7



Website EST

Useful telephone numbers

EMERGENCY HOT-LINE



112



24/7



EST, ENG, RUS

Call the 112 emergency hot-line (ambulance, rescue board, police) if the life or health of person is at risk!

THE EMERGENCY RESPONSE CENTRE INFORMATION LINE



1247



24/7



EST, ENG, RUS

Available 24/7, provides information about the issues related to the emergency situation and directs the caller to the right authority.

FAMILY PHYSICIAN ADVISORY LINE



1220 (+372 634 6630 from abroad)



24/7



EST, ENG, RUS

Only call with health-related questions – symptoms, advice for medicinal products, or if you cannot reach your family physician!

THE ADVISORY LINE OF THE HEALTH INSURANCE BOARD



+372 669 6630



Mon–Thu 8.30 a.m.–4.30 p.m.,
Fri 8.30 a.m.–2 p.m.



EST, ENG, RUS

- If you do not have a family physician or if you are not sure who is your family physician.
- If you have questions about prescription drugs or the availability of such drugs.
- Health insurance-related questions.

THE POLICE INFORMATION LINE

 +372 612 3000

 Mon–Fri 8 a.m.–7 p.m.

 EST, ENG, RUS

- Information about the issues with the borders.

THE POLICE AND BORDER GUARD BOARD MIGRATION ADVISORY LINE

 +372 612 3500

 Mon–Fri 9 a.m.–3 p.m.

 EST, ENG, RUS

THE LABOUR INSPECTORATE INFORMATION LINE

 +372 640 6000

 Mon–Fri 9 a.m.–4.30 p.m.

 EST, ENG, RUS

- Advice for employees and employers in connection with the changes in the organisation of work caused by the emergency situation.

24-HOUR VICTIM SUPPORT HELPLINE

 116006

 www.palunabi.ee

 EST, ENG, RUS

If you are not able to call, it is possible to chat online at www.palunabi.ee

- Crisis counselling and information about the victim's rights and support systems.
- Call, if you have fallen victim to a crime or physical, mental, or economic abuse, if you have lost a loved one or would like to report someone else who has fallen victim.

24-HOUR CHILD HELPLINE

 116 1111

 www.lasteabi.ee

 EST, ENG, RUS

PATIENTS CAN OPEN THEIR OWN SICK LEAVE CERTIFICATES AT THE DIGILUGU.EE PORTAL

 www.digilugu.ee

 EST, ENG, RUS

Under exceptional circumstances, patients can open their own sick leave certificates in the Digilugu.ee portal. An ID-card or mobile-ID is required!

Media channels

 [The Estonian Public Broadcasting news portal](#)

 EST, ENG, RUS

 [Estonian World online magazine](#)

 ENG

 [The BNS news portal](#)

 EST, ENG, RUS